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P R E S S R E L E A S E

FOR IMMEDIATE RELEASE

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Laboratory Testing Inc. Adds Customer Service Representative to a Growing Team

HATFIELD, PA, June 17, 2015 – John Malack of Quakertown, PA has joined Laboratory Testing Inc. (LTI) as a Customer Service Representative. In his new role, Malack will service both new and existing customers who place orders for materials testing, nondestructive testing and calibration services. Laboratory Testing Inc. is an accredited, independent testing laboratory in business since 1984. Malack brings 20 years of related experience to his position, including previous employment with customers of LTI in the steel tubing and fastener fields.

As a Customer Service Rep, Malack will be responsible for quoting, expediting orders, and providing information on capabilities, qualifications and order status. In addition to adding his position to Customer Service, Laboratory Testing has hired three Inside Sales Reps, two Outside Sales Reps and a second Coordinator in the Sales/Customer Service Department within the past two years. “Customers need fast answers to questions, and quick turnaround on their quotes and orders. It’s our priority to make sure we deliver,” said Mike Hiller, Director of New Business Development. “The Sales/Customer Service team is the front line with our customers, so we built a very accessible and responsive group to meet our customers’ needs.”

Malack most recently was employed by Penn Stainless Products with responsibility for inside sales, customer service and quality control. In preparation for their ISO 9000 certification, he earned an Auditing Certificate in materials and processes. Previous employers include Hewlett Packard in the position of Project Manager and B&G Manufacturing as Assistant Foreman in the warehouse, where he also performed some hardness testing. Malack is a graduate of Gwynedd Mercy College with a B.A. in a dual major, Business and History.

ABOUT Laboratory Testing Inc. -- [Laboratory Testing Inc.](http://www.labtesting.com) (LTI) of Hatfield, PA is a family-owned independent testing and metrology laboratory in business since 1984. The laboratory offers materials testing and analysis services including mechanical, chemical, metallurgical and corrosion testing, nondestructive testing, root cause failure analysis, calibration services, dimensional inspection and test specimen machining. All test and inspection results are provided in certified reports. The laboratory specializes in metal and polymer testing, but also analyzes powdered metals, ores, ferroalloys, composites and ceramics. LTI is accredited by PRI's Nadcap program in materials and nondestructive testing and by A2LA to ISO/IEC 17025 for mechanical, metallurgical and chemical testing, dimensional inspection and calibration services. [LTI Metrology](http://www.labtesting.com), a division of Laboratory Testing Inc., provides dimensional inspection and NIST-traceable calibration services for measuring hand tools, masters and a wide-range of measuring instruments and equipment. On-site calibration, repairs, new instruments and replacement parts are offered. Information on Laboratory Testing services and accreditations is available at www.labtesting.com, sales@labtesting.com or 800-784-2882.

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